Is your data protected?

In the lead up to Christmas we had a number of customers who fell victim to attacks by a form of ransomware called 'Osiris'

On each occasion a user has opened an email attachment containing a malware product that has infected files on their local machine and any folders they have access to on their shared network drives

With this in mind please ensure you are extra vigilant when opening attachments

What can I do to protect myself?

- Do NOT open any attachments on emails that you are not 100% sure are genuine
- Never open a .ZIP or .EXE attachment
- Ensure that your Anti-Virus product is fully updated EVERY day
- Consider installing Malware protection software
- Consider a Mail Filtering Product
- Ensure that you change your backup disks EVERY day
- Ensure your folder permissions are configured correctly and securely

What do I do if I suspect my files have been encrypted?

1. Remove the Network Cable from your PC \ Laptop
2. Turn your machine OFF
3. Call Q Networks immediately

For any advice regarding your Backup Procedure, email SPAM filtering, Anti-Virus, Malware protection please contact the Support Desk

Tel: **02476889191**   Email: **support@qnetworks.co.uk**